



HOMELESSNESS HELP

English 09/10/2026

Where to find help in Cambridge before or during a housing crisis

If you are in danger of losing your home or can make a call/application yourself

City Housing Advice Service

- Advice on housing
- Start a Housing Application
- Provide emergency accommodation for people in priority need
- Refer to housing providers

For out of hours emergencies

Call: 0330 053 8109

Any time

If homeless / to get advice

Call: 01223 457000

Monday-Friday 9am - 5pm

Apply online

www.findhelphere.com/council

Will call back within 5 days

If you do not have anywhere to stay now, are 18+ and can go to a day centre

Wintercomfort

- Advice on housing
- Help with Housing Application
- Refer to housing providers
- Find other services
- Welfare
 - Showers
 - Food
 - Clothing & Sleeping Bags

Drop in: Overstream House, Victoria Avenue, CB1 1EG

Monday-Sunday 8.30am - 12noon
(Saturday & Sunday Welfare only)

Pre-booked appointments available

Monday-Friday 12noon - 2pm

Call to book 01223 518140

NOT A DIRECT HOUSING PROVIDER

If you do not have anywhere to stay now and you need someone to meet you

Street Outreach

- Advice on housing
- Help with Housing Application
- Refer to housing providers

Call: 01223 366292

Monday-Friday 8am - 4pm

Will meet you.

You can leave a message outside these hours and they will call you back.

NOT A DIRECT HOUSING PROVIDER

If you are under 25

(you can also call Street Outreach)

Centre 33

- Advice on housing
- Help with Housing Application
- Refer to housing providers
- Find other services

Drop in: 33 Clarendon Street, Cambridge, CB1 1JX

Tues, Wed, Fri: 12pm-5pm

Saturday: 10am-1.30pm

Call: 0333 4141809

Text/Whatsapp: 07514 783745

Monday-Friday 10am - 5pm

Saturday 10am - 1pm

NOT A DIRECT HOUSING PROVIDER

Depending on your circumstances, there are different solutions that these services could help you find.

www.findhelphere.com